

LEADERSHIP & COMMUNICATION

NOW WITH VOV SUBVENTION

(VLAAMS OPLEIDINGSVERLOF)



DURATION

40 hours (can be given in different workshops of half days or full days.)

**This training is recognised for
"Vlaams opleidingsverlof"!**

NUMBER OF PARTICIPANTS

max: 10 participants

LOCATION

Different possibilities

- in company (tailor-made)
- off site
- online

CONTACT INFORMATION

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In brief:

Whether we are evolving in a high or low business cycle, we note that issues around professional communication and correct leadership were challenges yesterday, are today and will most likely remain so in the future.

If you want to help your company maintain or develop a competitive position, if you want to increase your value on the labour market in general, then skills such as efficient communication and appropriate leadership are an absolute must. And if you know that a "bad boss" is the main reason why employees leave the company, then you know what to do!

The only certainty today is that in a changing environment, current and future managers will have to constantly adapt. Just think of the hybrid work environment where the manager must be able to manage and motivate employees both physically and remotely. People today demand resilience and resilience from our employees but managers must be able to help them do this.

CONTENT OF THE TRAJET:

Leadership:

- How to create a safe environment where open communication is possible
- Motivate and not demotivate
- From feedback on performance conversations to performance conversations
- The different leadership styles
- Having difficult conversations
- Dealing with tensions and conflicts
- Dealing with change

Communication:

- Techniques of clear communication to group and individual
- Communication adapted to each employee's preferred communication style
- Assertiveness vs aggressiveness, manipulation, sub-assertiveness - techniques of assertiveness

TARGET GROUP

Novice and experienced individuals who manage or lead others, in a vertical or horizontal structure (support functions such as quality ...), physically and/or remotely.